

Job Vacancy II

SUPPORT WORKER

Location: St. Helens

Pay: £8.72 per hour

At Balance Care we support recovering individuals. We are very passionate about the work we do and are in the process of developing our service. This is an exciting time for all of us as we are offered the opportunity to support more people to achieve more positive outcome.

We're currently looking for a caring individual to join our dedicated Supported Living Service team across the St. Helens, Merseyside area.

Contracts are being offered in the extent of 36 to 48 hours per week.

Flexible staffing cover will be required 24 hours a day, 7 days a week.

We offer:

- opportunity to be part of a dynamic, professional and caring team
- clear structure of progression from Support Worker to Registered Manager
- advanced training in Health and Social Care ranging from NVQ level 2 to level 5
- hourly rate of pay for daytime hours and night-time hours
- paid mileage cost at 30 pence per mile

Vision

Balance Care is committed to providing a consistently high standard of individualised care and support across an integrated service network. Our vision is to help each person accessing our services to achieve their full potential and to keep on achieving it.

Aim

The aim of Balance Care is to continue to equip the people we support with the necessary skills to move on to greater independence and engagement in the community.

Objective

We will work with every person we support to continue to help them develop new ways of thinking, feeling and behaving to the extent that they are able to engage more appropriately and be part of their wider community. We will also work with each person accessing our services to ensure their physical health improves. Our offer will be shaped to meet the needs of each person we support.

The Team

The service is managed by an experienced, innovative, energetic and progressive superintendent and we have a full staff committed working with him. The team is engaged, experienced and supportive.

Partnership

In addition to working with each person we support their commissioners, families and caretakers. We are linked to local employers, leisure facilities and education providers.

SPECIFIC RESPONSIBILITIES:

- To work pattern based shifts and ensure that our clients are supported in line with their own support plan and receive consistent assistance.
- To work at single and multiple locations within areas our service is offered.
- To assist the implementation of individual care plans, undertaking routine tasks and activities as instructed to facilitate the well-being, dignity and treatment of all clients using our service.

- To provide practical support and responsive care to clients who require assistance including intimate personal care (when required) and that such activities comply with procedures and the relevant healthcare legislation.
- To observe and monitor the well-being of clients, ensuring that any unusual physical, mental or emotional occurrences are reported immediately to the management and are recorded appropriately.
- To develop and maintain a positive professional relationship with the clients, colleagues and visitors, responding immediately and courteously to requests and enquiries.
- To follow any lists and plans in place in your setting such as daily checks, tasks and administration as highlighted at induction.
- To connect with the management team when necessary, in regard to the client's issues, staffing issues, shift planning, meeting needs and proving effective communication when handing over to other support staff or management.
- To oversee and maintain records kept within the clients file and to ensure there is enough paperwork stocked to complete required tasks.
- To support clients with any health related support issues where applicable, making and attending medical appointments (dentists, opticians etc.) and advocating where need is stated.
- To follow through any additional tasks that are delegated.
- To help clients make healthy food choices and maintain a clean and safe living environment.
- To assist clients with financial management where required.
- To attend regular supervision meetings with the Service Manager in charge and ensure any issues or problems of personal or clinical nature, which are likely to affect clinical standards or work performance, are raised and discussed.
- Comply with requirements resulting from CQC, Supporting People, Quality Assurance Standards, Complaint Procedures and all Safeguarding Procedures.
- To undertake mandatory and other training that is required by the organisation.

www.balancecare.co.uk
 Job Type: Full-time
 Salary: £8.72 /hour

Experience: Health Care Environment: 1 year (Preferred)
 Location: St Helens, Merseyside (Preferred)
 Licence: Driving Licence (Preferred)

Source: <https://www.balancecare.co.uk/>

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