

## Job Vacancy IV

### BAR & RESTAURANT TEAM MEMBERS

Location: Lodge Park

£8.21 - £8.50 an hour

Reporting to: Food & Beverage Manager

#### ATTRIBUTES

Our team display passion and drive on a daily basis, thriving to exceed expectations and deliver outstanding service consistently.

You will mirror these qualities and work well alongside our current team, helping to create an unrivalled experience for our clients. With excellent communication skills, you will be able to work well as part of a team and perform tasks given to a high standard. Your friendly and approachable manner will be clear for all to see and you will genuinely want to succeed in your role with Leisure Resorts.

#### ROLE SPECIFICS

Working on a 5-star holiday home & lodge park, you will be responsible for ensuring our guests receive 5-star service and standards throughout their stay. The successful candidate responsibilities will include:

- Creating a friendly welcome for all owners and holidaymakers using the Bar & Restaurant
- Delivering a memorable experience, ensuring our 5-star service and standards are delivered at all times
- Attending regular service training to constantly improve performance
- The upkeep and cleanliness of the Bar & Restaurant area, to be maintained to an immaculate standard
- Accurately taking food and drink orders, whilst recommending products to complement their requests
- Working behind the bar, preparing drinks and serving to a high standard
- Regularly communicating with other Bar & Restaurant team members, including the kitchen, to ensure high service levels are achieved
- Serving food to tables and checking back to make sure the food is meeting expectations
- Building excellent product knowledge, to assist guests with any queries
- Duties outside the above to exceed guest's expectations, for example ordering taxi's, providing local information and recommendations etc.
- Working with the Food & Beverage Manager and Head Chef to ensure we deliver to the highest standards, highlighting any issues to ensure they are addressed in an appropriate timely manner
- Ensuring excellent attention to detail, and 5\* standards, are maintained at all times
- Ensuring company policies and procedures are followed
- To comply and work within the Company's Health & Safety Policies
- To complete any other duties requested of you by the management team

## REQUIREMENTS

- A friendly and approachable personality
- Works well as part of a team, supporting others to achieve departmental goals
- Excellent observation skills and attention to detail
- The ability to use your own initiative
- Good communication skills
- Excellent Customer Service and organisational skills
- A friendly and approachable personality
- Self-motivated and committed to delivering excellent service
- Eagerness to learn and develop
- 5-star personal presentation
- A Full driving licence is essential due to the location of the park

## DESIRABLE REQUIREMENTS

- Previous Bar or Waiting on experience
- COSHH Trained
- First Aid Qualification
- Personal Licence
- Contract Type: This is a full/part time permanent position, on the receipt of successful references and completion of a 3 month probationary period
- Salary Range: £8.21 to £8.50 Per Hour
- Contracted Hours: variable by negotiation
- Working Hours: various hours available, please request further details. The role will involve working evenings, weekends and bank holidays
- Holidays: 31 Days per year, including Bank Holidays, pro rata for part time or part year working
- Pension: auto enrolment work place pension is in place
- Meal Breaks: are unpaid
- Uniform: A small amount of uniform is provided and should be worn at all times when on duty

EMAIL: [jobs@leisureresorts.co.uk](mailto:jobs@leisureresorts.co.uk)

Quelle: <https://www.indeed.co.uk/jobs?q=Daily%20Mirror&vjk=321ccc0b8cf382f1>, [14:05.2020]

# ZEP

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