

Job Vacancy II

SUPPORT WORKER

Location: St Helens

£8.72 an hour

At Balance Care we support people with complex care needs in the community, we are very passionate about the work we do and are in the process of developing our service. This is an exciting time for all as we are offered the opportunity to support more people achieve positive outcomes. We're currently looking for a caring individual to join our dedicated Supported Living Service team across the St Helens, Merseyside area.

Contracts are being offered, in the region of 36 – 48 hours per week.

The staffing cover will be required 24 hours' day - 7 days a week and is flexible.

We offer:

- opportunity to be part of a dynamic, professional and caring team
- a clear progression structure from Support Worker to Registered Manager
- further learning in Health and Social Care ranging between NVQ Level 2 – level 5
- an hourly rate of pay for daytime hours and sleep in hours
- paid mileage cost at 30 pence per mile

Vision

Balance Care commit to providing a consistently high standard of individualised care and support across an integrated service network. Our vision is to help each person accessing our services to achieve their full potential and to keep on achieving it.

Aim

The aim of our Balance Care is to continue to equip the people we support with the necessary skills and competencies to move on to greater independence and engagement in the community at their earliest opportunity.

Objective

We will work with every person we support to continue to help them develop new ways of thinking, feeling and behaving to the extent that they are able to more appropriately engage with and be part of their wider community. We will also work with each person accessing our services to ensure their physical health improves. Our offer will be shaped to meet the needs of each person we support.

The Team

The service is managed by an experienced, innovative, energetic and progressive leader and we have a full staff compliment working with him. The team is engaged, experienced and enabling.

Partnership

In addition to working with each person we support, their commissioners, families and carers. We are linked to local employment, leisure and education providers.

SPECIFIC RESPONSIBILITIES:

To work a pattern of shifts and ensure that the service users are supported in line with their support plan and receive consistent support.

- To work at both single and multiple locations across the geography of the service.
- To assist with the implementation of individual service user care plans undertaking routine tasks and activities as directed to facilitate the well-being, dignity and treatment of all service users.

- To provide practical support and responsive care to service users who require assistance with intimate personal care needs (where required) that such activities comply with procedures and the relevant healthcare legislation.
- To observe and monitor the well-being of service users ensuring that any unusual physical, mental or emotional occurrences are promptly referred to management and recorded appropriately.
- To develop and maintain a positive professional relationship with service users, colleagues and visitors responding promptly and courteously to requests and enquiries.
- To follow any lists and plans in place in your setting such as daily checks, tasks and administration as highlighted at induction stage.
- To liaise when necessary with the management team, in regard to service user issues, staffing issues, shift planning, meeting needs and proving effective communication when handing over to other support staff or management.
- To oversee and maintain records kept within the service user file and to ensure there is enough paperwork stocked to complete required tasks.
- To support service users with any health related support issues where applicable, making and attending medical appointments, dentists, opticians etc., and advocating where the need is assessed.
- To follow through any additional tasks which have been delegated.
- To help service users make healthy food choices and maintain a clean and safe living environment.
- To assist service users with financial management where required.
- Attend regular supervision meetings with the appropriate Service Manager and ensure any issues or problems of a personal or clinical nature which are likely to affect clinical standards or work performance are raised and discussed.
- Comply with requirements resulting from CQC, Supporting People, Quality Assurance Standards, Complaints Procedures and all Safeguarding Procedures.
- **To undertake mandatory and other training identified as a requirement by the organisation.**

www.balancecare.co.uk
 Job Type: Full-time
 Salary: £8.72 /hour

Experience: Health Care Environment: 1
 year (Preferred)
 Location: St Helens, Merseyside (Preferred)
 Licence: Driving Licence (Preferred)

Quelle: <https://www.indeed.co.uk/jobs?q=Daily%20Mirror&start=10&vjk=b793fc3689cd19b3>, [14:05.2020]

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